
Finance and Corporate Services Scrutiny Board (1)

Time and Date

10.00 am on Monday, 15th December, 2014

Place

Committee Rooms 2 and 3 - Council House

Public Business

1. **Apologies and Substitutions**
2. **Declarations of Interest**
3. **Minutes**
 - (a) To agree the minutes of the Finance and Corporate Services Scrutiny Board (1) meeting held on 3rd November 2014 (Pages 3 - 6)
 - (b) Matters Arising
4. **Customer Services Centre** (Pages 7 - 10)
Briefing Note of the Executive Director, Resources
5. **Council Appointed Enforcement Agents and Vulnerable People** (Pages 11 - 22)
Briefing Note of the Executive Director, Resources
6. **Work Programme 2014-15** (Pages 23 - 26)
Report of the Scrutiny Co-ordinator
7. **Meeting Evaluation**
8. **Any other items of Public Business**
Any other items of public business which the Chair decides to take as matters of urgency because of the special circumstances involved

Private Business

Nil

Chris West, Executive Director, Resources, Council House Coventry

Friday, 5 December 2014

The person to contact about the agenda and documents for this meeting is Matthew Rossi (Tel. 024 7683 3079).

Membership: Councillors R Brown, D Galliers, M Hammon, L Harvard, L Kelly, R Lakha, J Mutton, R Sandy (Chair) and T Sawdon

Please note: a hearing loop is available in the committee rooms

If you require a British Sign Language interpreter for this meeting
OR if you would like this information in another format or
language please contact us.

Matthew Rossi

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